

**NKOSITHANDILEB SOLAR**

# **Huawei Energy Storage Equipment Warranty**



## Overview

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What is Huawei warranty service?

Huawei provides customers with a warranty service, which is a maintenance guarantee or quality assurance (QA) service, to ensure product quality within a specified period. If any product quality defects occur during the warranty period, Huawei will provide free services based on the specified service level and scope.

What is a limited product warranty for Huawei usionsolar products?

s due to a defect in materials or workmanship). This Limited Product Warranty only applies to Customers who have purchased the Covered Products directly from Huawei, or from an authorized seller of Huawei usionSolar Products in Switzerland and the EEA. Huawei only proces.

Does Huawei offer a limited product warranty?

User Manual or Quick Guide provided by Huawei. This Limited Product Warranty applies only if the installation and any removal and reinstallation has been carried out in accordance with the installation instructions and user guidelines supplied.

What is the warranty on a non-Huawei product?

1. This warranty does not apply to any non-Huawei products (third party hardware or software), consumables, accessories and mechanical parts. 2. The warranty starts on the 90th day after the date of the product shipment from Huawei, or the date on which Huawei receives a service request for this product, whichever is earlier. 3.

## Huawei Energy Storage Equipment Warranty

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Huawei C& I Smart String Energy Storage (ESSs for short) Products LUNA2000B series are applicable to industrial and commercial scenarios. They work with the SmartPCS, DCDC and ...

Enterprise Product Warranties V2.43 Apr. 2025 Warranty information in the following reflects general warranty offerings. In specific countries and regions, the warranty ...

1 Service Scope 1.1 Huawei Smart String Energy Storage System (ESS) Solution includes

the Smart String ESS, DC LV Panel, Smart Power Control System (PCS), Smart Array Controller ...

The table provides warranty descriptions for Huawei Digital Power's products, devices, and solutions in various business scenarios such as Smart PV, energy storage ...

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Huawei Technologies Switzerland AG (hereafter "Huawei") provides the following Limited Product Warranty to the purchaser (hereafter "Customer") for the equipment (hereafter ...

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Huawei C& I Hybrid Cooling Energy Storage System(ESS for short) are applicable to commercial and industrial scenarios. It work with SACU or SmartLogger. The SmartPCS is ...

What are the energy storage warranty terms? 1. Energy storage warranties typically cover 1) specific timeframes, 2) capacity guarantees, and 3) performance criteria,

4.2.3 Huawei industrial and commercial energy storage systems provide a basic warranty of two years by default. A 5-year advanced warranty can be provided only when they are connected ...

## Contact Us

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For catalog requests, pricing, or partnerships, please contact:

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